

**Regional Transportation District**

1600 Blake Street  
Denver, CO 80202-1399  
303-299-2306



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## **AGENDA**

Operations and Customer Service Committee/ Financial Administration and Audit Committee

**Tuesday, March 21, 2017**

**Rooms R, T, & D**

**5:30 PM**

Conference Dial-in # 303-299-2663

Conference ID: 15120

### **Financial Administration and Audit Committee**

Chaired by Natalie Menten

**A. Call to Order**

**B. Recommended Actions**

- **Approval of Router Contract**
- **Budget Transfer for Increased Access-a-Ride Contract Costs**
- **Budget Transfer for Increased Call-n-Ride Contract Costs**

**C. Updates**

- **Quarterly Audit Update**
- **Fiscal Sustainability Update**
- **Budget/SBP/ and Financial Plan Calendar**
- **SmartCard Project Update**
- **Fourth Quarter 2016 Performance Report**

- **January 2017 Monthly Financial Status Report**
- **Mobility Choice Blueprint: A Public/Private Initiative**
- **Monthly Payment Register**

**D. Other Matters**

**E. Next Meeting Date - April 11, 2017**

**F. Adjourn**

## **Operations and Customer Service Committee**

Chaired by Lorraine Anderson

**A. Call to Order**

**B. Recommended Actions**

- **Proposed May 2017 Service Changes**
- **Approve Contract Amendment for the Supply of 15 - 40' Transit Buses**

**C. Updates**

- **Contracted Fixed-Route Quarterly Report – 4th Quarter 2016**
- **Access-a-Ride/Cab 4th Quarter Update**
- **Special Services Report 4th Qtr 2016**
- **2016 4th Quarter Drug & Alcohol Compliance Monitoring**
- **2016 4th Quarter Customer Complaint Analysis**
- **Lost Service Hours Review 3 21 17**

**D. Other Matters**

**E. Next Meeting Date - April 11, 2017**

**F. Adjourn**

The following communication assistance is available for public meetings:

- **Language Interpreters**
- **Sign-language Interpreters**
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**THE CHAIR REQUESTS THAT ALL PAGERS AND CELL PHONES BE SILENCED DURING THE BOARD OF DIRECTORS MEETING FOR THE REGIONAL TRANSPORTATION DISTRICT.**