

Regional Transportation District

1600 Blake Street
Denver, CO 80202-1399
303-299-2306



Board of Directors

Chair – Larry Hoy, District J
First Vice Chair - Tina Francone, District N
Second Vice Chair – Barbara Deadwyler, District B
Secretary – Jeff Walker, District D
Treasurer – Natalie Menten, District M

Lorraine Anderson, District L
Ernest Archuleta, District C
Bob Broom, District F
Dr. Claudia Folska, District E
Judy Lubow, District I

Ken Mihalik, District G
Chuck Sisk, District O
Paul Daniel Solano, District K
Doug Tisdale, District H
Kate Williams, District A

AGENDA

Operations & Customer Service Committee

Tuesday, June 20, 2017

Rooms R, T, & D

5:30 PM

Conference Dial-in # 303-299-2663

Conference ID: 15120

Operations and Customer Service Committee

Chaired by Kate Williams

A. Call to Order

B. Recommended Actions

- **August 2017 Service Changes**
- **Call-n-Ride Amendment for New Contract**
- **Authorization to enter into a contract with M.A.I.O.R. Sri, for a Fixed Route Scheduling and Run-Cutting Software Application (16DO018)**
- **Construction Award for RFP 16 DD - 002 - Platte Bus Wash Replacement**

C. Updates

- **Lost Service Hours Update**
- **Contracted Fixed-Route Quarterly Report – 1st Quarter 2017**
- **Access-a-Ride/Cab 1st Quarter Update 2017**

- **Special Services Report 1st Quarter 2017**
- **2017 1st Quarter Drug & Alcohol Compliance Monitoring**
- **2017 1st Quarter Customer Complaint Analysis**
- **1st Quarter 2017 Security Statistics & Fare Inspection Summary**

D. Other Matters

E. Next Meeting Date - July 18, 2017

F. Adjourn

The following communication assistance is available for public meetings:

- **Language Interpreters**
- **Sign-language Interpreters**
- **Assisted listening devices**

Please notify RTD of the communication assistance you require at least 48 business hours in advance of a RTD meeting you wish to attend by calling 303.299.2307

THE CHAIR REQUESTS THAT ALL PAGERS AND CELL PHONES BE SILENCED DURING THE BOARD OF DIRECTORS MEETING FOR THE REGIONAL TRANSPORTATION DISTRICT.