

Regional Transportation District

1600 Blake Street
Denver, CO 80202-1399
303-299-2306



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AGENDA

Operations & Customer Service Committee

Tuesday, July 18, 2017

Rooms R, T, & D

5:30 PM

Conference Dial-in # 303-299-2663

Conference ID: 15120

Operations and Customer Service Committee

Chaired by Lorraine Anderson

A. Call to Order

B. Recommended Actions

- **Enter into a Contract with RouteMatch for MDT and On-Board Software for Access-a-Ride**
- **Enter into a Contract with INIT for Automatic Passenger Counters for Light Rail Vehicles**

C. Updates

- **Introduction of Thor, RTD K-9 Officer (No Backup)**
- **16th Street Mall Update (No Backup)**
- **November 2017 Service Change**
- **Lost Service Hours Update 7 18 17**

D. Other Matters

E. Next Meeting Date - August 8, 2017

F. Adjourn

The following communication assistance is available for public meetings:

- Language Interpreters
- Sign-language Interpreters
- Assisted listening devices

Please notify RTD of the communication assistance you require at least 48 business hours in advance of a RTD meeting you wish to attend by calling 303.299.2307

THE CHAIR REQUESTS THAT ALL PAGERS AND CELL PHONES BE SILENCED DURING THE BOARD OF DIRECTORS MEETING FOR THE REGIONAL TRANSPORTATION DISTRICT.