

**Regional Transportation District**

1600 Blake Street  
Denver, CO 80202-1399  
303-299-2306



**Board of Directors**

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## **AGENDA**

Operations and Customer Service Committee/ Financial Administration and Audit  
Committee

**Tuesday, September 12, 2017**

**Rooms R, T, & D**

**5:30 PM**

Conference Dial-in # 303-299-2663

Conference ID: 15120

### **Operations and Customer Service Committee**

Chaired by Lorraine Anderson

**A. Call to Order**

**B. Recommended Actions**

**C. Updates**

- **North Metro - N Line Operation 9 12 17**
- **DUS Request for Information (RFI) 9 12 17**
- **ADA Expert Second Annual Report**
- **Contracted Fixed-Route Quarterly Report – 2nd Quarter 2017**
- **Access-a-Ride/Cab 2nd Quarter Update - 2017**
- **Special Services Report 2nd Qtr 2017**
- **2017 2nd Quarter Drug & Alcohol Compliance Monitoring**

- 2017 2nd Quarter Customer Complaint Analysis
- Second Quarter - April 1 through June 30, 2017
- Lost Service Hours Update 9 12 17

**D. Other Matters**

**E. Next Meeting Date - October 17, 2017**

**F. Adjourn**

**Financial Administration and Audit Committee**

Chaired by Natalie Menten

**A. Call to Order**

**B. Recommended Actions**

- Budget Transfer for Router Upgrades
- ITS Work Order Contract
- Approval of Contract Extension for Special Event Ticket Sellers

**C. Updates**

- 2018 Budget Update
- Quarterly Performance Report
- July 2017 Monthly Financial Status Report

**D. Other Matters**

**E. Next Meeting Date - October 17, 2017**

**F. Adjourn**

The following communication assistance is available for public meetings:

- Language Interpreters
- Sign-language Interpreters
- Assisted listening devices

Please notify RTD of the communication assistance you require at least 48 business hours in advance of a RTD meeting you wish to attend by calling 303.299.2307

**THE CHAIR REQUESTS THAT ALL PAGERS AND CELL PHONES BE SILENCED DURING THE BOARD OF DIRECTORS MEETING FOR THE REGIONAL TRANSPORTATION DISTRICT.**